

TERMS AND CONDITIONS UPDATED 20-12-2020

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COVID 19 Terms and Conditions

1. If we are unable to run classes due to Covid-19 government guidelines, or if your teacher is isolating due to Covid-19, we will run those sessions via Zoom at the normal scheduled class time and day. No refunds will be issued.
2. Toilets – All students should be encouraged to use the toilet before class. Infant parents must remain on site and wait in cars. If your child needs the toilet or assistance, we will call you. Junior students will be able to go to the toilets alone.
3. To allow for classes to safely changeover whilst social distancing, classes will finish/start 5 mins later/earlier. Exact times will be posted on your class WhatsApp groups.
4. Students will use sanitiser upon entering/exiting the studio
5. Masks need to be worn in all communal areas
6. No food, bags or coats to be brought into the studio, only a water bottle.
7. The studio will be marked out in 2-meter marking to allow students to socially distance whilst in class.
8. Enter at your allocated time and not before. If you are early, please wait in your car.
9. As we are an equipment free class, we don't have contact with anything but the floor. Please don't touch the ballet barres and studio mirrors. We advise to launder clothing and wash feet once home.
10. Cover your mouth with a tissue to cough or sneeze and throw away tissues in the bins. Use hand sanitiser immediately afterwards.
11. If you become unwell during class, please let the teacher know straight away.
12. Students names and your phone number will be given to the venue for track and trace. The venue will keep these details on file for 21 days.

IF YOU ARE UNWELL - COVID 19 GUIDELINES

If you or a family member of your household are unwell with any of the Coronavirus (Covid-19) symptoms:

A high temperature, a new, continuous cough, loss or change to your sense of smell or taste – this means you've noticed you cannot smell or taste anything, or things smell or taste different to normal, you should not attend class. If you have a bubble member awaiting test results, you should not attend class. Fees will not be refunded for missed classes as per our rules and regulations.

REGULAR TERMS AND CONDITIONS

1. All places on Bollywood Dreams Dance Academy classes are on a first come first serve basis once full payment has been received.
2. Your place is confirmed on a course when we receive your enrolment form with full payment. Students joining the course late will still be required to pay the full fees.
3. It is recommended that you check place availability by calling or emailing us before making payment.
4. Do not send payments in the post.
5. No refunds will be given to existing students once fees have been paid. An existing student is someone who has been and tried any Bollywood Dreams Dance Academy classes before.
6. Refunds for new students who have never been to any of our classes before operates in the first week of term only. If after the first class the course is not suitable, refunds must be requested by email, and received by the office within 48 hours of taking the class. Fees for 1 class will be deducted. Once 48 hours has passed fees will not be refunded.
7. If you are a new student, have paid the term fee to secure your space and fail to attend the first class of term you are not eligible for a refund if you find the class unsuitable going forward.
8. If you have paid for the course and change your mind before attending the first session you can apply for a refund in writing, we will deduct a 1 class fee administration charge.
7. For existing students who have been to our classes before, if you have paid term fees and wish to defer a term, you will be charged a £25 administration fee and your place for the deferred term will be given away. If the course you have deferred to becomes full, you will lose your space and your fee paid minus the £25 will be refunded. If you would like to defer you must let us know in writing at least 1 week before the first class of term has taken place, after this you will not be able to defer and no refunds will be given.
8. If you have annual membership and decide to leave Bollywood Dreams Dance Academy or defer a term/s, fees for any unattended terms will be refunded/rolled over and the term attended charged at the current single term rate. Bollywood Dreams Dance will also deduct a £30 administration fee for annual membership refunds. If you would like to defer/leave you must let us know in writing at least 1 week before the first class of term has taken place, after this you will not be able to defer and no refunds will be given.
9. Bollywood Dreams Dance Academy reserves the right to alter the times and days of classes. If classes are cancelled / rearranged due to circumstances beyond our control, the lost time will be made up. Alternatively, another teacher may take your class if your normal teacher is not available. Refunds will not be given.
10. In circumstances of heavy snow and adverse weather conditions, we will try our best to make up the lost time. This may not be at your usual time slot. Refunds/credit notes will not be issued as we still need to pay our studios.
11. Fees paid for the term are for 12 hours of tuition. This includes entering/exiting the studio. Classes may at times be doubled up (for example if training for a performance). A two hour class is counted as two sessions.
12. It is the responsibility of the student/parent/guardian to inform the academy of any change in personal details.
13. Only students who have been registered will be allowed to take part in the classes.
14. No parents/visitors are permitted to sit in classes. All our venues have areas where parents can wait should they wish to do so.

15. Mobile phones must be turned off in class by students and parents/guardians.
16. Any student displaying bad conduct, disturbing the class, and having general misbehaviour will be asked to leave the course and fees will be forfeited.
17. The courses are for recreational and leisure purposes and Bollywood Dreams Dance are under no obligation to find work / performances for students.
18. Bollywood Dreams Dance Academy students are not permitted to join any other Bollywood Dance Academy/Class/Group.
19. Students are not permitted to teach/perform Bollywood Dreams Dance choreography at any other public or private location without prior consent from Bollywood Dreams Dance.
20. All students are advised to wear loose fitting clothing. Classes will be taught with bare feet. Jeans, short skirts, large earrings, long chains are not permitted to be worn in class.
21. No cameras or video recording equipment are allowed in class.
22. By joining the academy you agree to your child being photographed/ filmed in classes and productions. These photographs/multimedia clips may be used in Bollywood Dreams Dance publications, prospectuses, newspapers as part of media coverage, Bollywood Dreams website/Facebook page, Bollywood Dreams productions DVD distribution, displays, other arts organisations for promotional purposes. Personal details and names of students will not appear in any publication or on the website without prior consent. Individual student names may appear in a newspaper, if appropriate to the article.
23. Bollywood Dreams Dance accepts no responsibility for accident, loss or injury sustained by any person or to their property.
24. Please bring drinking water to classes not all venues have water/drinks facilities. Eating is not permitted in the dance studio.
25. If a child is being collected from class, please make sure they are picked up on time as the tutor may not always be able to wait for long periods once the class has finished.
26. Before beginning any of the courses it is advised to obtain the approval of your doctor as with starting any new form of exercise.

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